Department of Foodservice Management



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<u>이규민교수</u>

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•연락처: gmlee@khu.ac.kr / 02-961-0810

•연구실: 호텔관광대학 '별관 302호'

•주요전공: 외식경영, 미식학, 식품외식정책, 조직행동/리더십

학력

Virginia Tech, Hospitality & Tourism Mgt. (박사) 경기대학교, 호텔관광학 (석사) 고려대학교, 경제학 (학사)

주요경력

경희대학교 호텔관광대학 부학장 (현)

농림축산식품부 외식산업진흥과장 (전)

고용노동부 ISC 음식서비스 인적자원개발위원회 선임위원 (현)

한국외식산업정책학회 부회장 (현)

한국음식평론가협회 부회장 (현)

한국국제소믈리에협회(KISA) 부회장 (현)

한국관광학회 호텔외식경영분과학회 편집위원장 (현)

한국외식업중앙회 경영개선교육 전담교수 (전)

국가직무능력표준(NCS) 외식경영분야 개발위원 (전)

문화체육관광부 문화관광축제 심사위원 / 한국관광공사 호텔등급 심사위원 (전)

한국표준협회 국가품질서비스대상 심사위원 (전)

한국관광학회, 호텔외식관광경영학회, 관광레저학회, 한국외식경영학회 평생회원

Virginia Tech, Instructor (2007~2010)

Korean Air (1995~2003)

수상경력

농림축산식품부 장관 표창 (2019)

Best Paper Award (Gold), The 18th Asia Pacific Forum for Graduate Students Research in Tourism (2019) 지도교수상, 한국관광학회 (2019)

Best Paper Award, 13th Asia Pacific CHRIE Conference (2015)

한국연구재단 우수논문 지원사업 선정 (2013)

한국연구재단 신진교수 지원사업 선정 (2012)

Darden Restaurants Foundation Graduate Research Prize Award (2010)

Favorite Faculty in Virginia Tech (2010)

Best Paper Award, 14th annual Graduate Conference in Hospitality & Tourism, Las Vegas (2009)

대학원생 최우수 논문 대상, 한국외식경영학회 춘계학술학회 (2009)

KoAm Scholarship, Korean-American Scholarship Foundation (2007)

연구용역

파주장단콩웰빙마루 - 사업 실행계획 고도화 및 경제적 타당성 분석 (2019)

푸드테크 발전 및 사회·문화적 변화에 따른 한식당 경영환경 분석 및 전략 도출 (한식산업 포럼을 위한 연구지원 사업, 2019)

전통주산업 촉진을 위한 전문인력 양성 방안 연구 (2019)

춘천시 관광수용태세 개선방안 수립 (2013)

연구실적 (해외저널)

2018. 05 The Moderating Effects of Gender and Income between Leadership and Quality of Work Life, International Journal of Contemporary Hospitality Management (SSCI)

2017. 06 Employee empowerment and its contextual determinants and outcome for service workers:

A cross-national study, Managhement Decision. (SSCI)

2016. 08 A Longitudinal Analysis of an Accelerating Effect of Empowerment on Job Satisfaction: Customer-

Contact vs. Non-Customer-Contact Workers, International Journal of Hospitality Management. (SSCI)

2014. 11 Ecotourists' Motivation and Revisit Intention: A Case Study of Restored Ecological Parks in South Korea, Asia Pacific Journal of Tourism Research. (SSCI)

2014. 07 Perceived Impact of a Naval Base on a Tourism Destination, Asia Pacific Journal of Tourism Research. (SSCI)

2013. 04 The effects of leadership style on employee well-being in hospitality, International Journal of Hospitality Management. (SSCI)

2012. 02 Psychological Empowerment and Organizational Commitment: A Mediating Role of Management Trustworthiness, Cornell Hospitality Quarterly. (SSCI)

2011. 10 The Cascading Affective Consequences of Exercise among Hotel Workers, International Journal of Contemporary Hospitality Management. (SSCI)

2011. 03 Employee Satisfaction with Schedule Flexibility: Psychological Antecedents and Consequences within the Workplace, International Journal of Hospitality Management. (SSCI)

2010. 12 An examination of the nature of the relationship between Leader-Member-Exchange (LMX) and turnover intent at different organizational levels, International Journal of Hospitality Management. (SSCI) 2009. 12 Moderators between role stress and job satisfaction: An empirical investigation by gender and organizational level, International Journal of Hospitality Management. (SSCI)

<u>연구실적 (국내저널)</u>

2018. 11 Sustainable Franchise Restaurant Intranet System: An Extension of the Technology Acceptance Model, 관광레저연구

2016. 12 한식 뷔페 레스토랑 선택속성이 지각된 가치와 고객만족도 및 충성도에 미치는 영향, 외식경영연구 2016. 10 호텔 식음료 종사원의 심리적 계약위반이 고객지향성에 미치는 영향: 직장생활의 질(QWL)의 매개효과

를 중심으로, 외식경영연구

2016. 10 Hospitality 종사원의 감정노동과 결과 변인에 대한 메타분석: 국내 연구를 중심으로, 관광학연구 2016. 02 심리적 권한 위임이 직무태도와 조직시민행동에 미치는 영향: 인지된 직무능력을 중심으로, 외식경영 연구

2015. 07 피그말리온 리더십이 조직몰입과 직무만족에 미치는 영향: 심리적 자본의 매개역할을 중심으로, 관광 레저연구.

2014. 12 호텔기업 종사원의 스케줄 유연성과 조직유효성의 관계, 외식경영연구

2012. 08 한식 이미지가 여행목적지로서의 한국에 미치는 영향 -현지 미국인의 한식에 대한 인식을 중심으로, 외식경영연구.

2012. 06 Examining the Gap between Students and Recruiters on Employees' Competencies: Focusing on USA Students and Mangers, 호텔경영학연구.

2011. 10 An Exploratory Study on the Influence of Past Korean Dinning Experience on Korean Food Image and Destination Choice: Focusing on American Students, 호텔경영학연구

2010. 10 미국대학 구내식당에서 한국요리 도입가능성 연구 (II): 대표적인 13개 메뉴를 중심으로, 외식경영연구. 2009. 12 미국대학 구내식당에서 한식메뉴 도입 가능성에 대한 탐색적 연구, 외식경영연구.

<u>학술대회발표</u>

2019 Comparative Analysis of Stakeholders' Perception of Self-Service Technology Quality in the Foodservice Industry [Best Paper Award-Gold], The 18th Asia Pacific Forum for Graduate Students' Research in Tourism 2019 The impact of servicescape on customers' service experience: Focusing on authenticity and exoticism in an ethnic restaurant, 2019 Pan Asia International Tourism Conference, Daejeon

2019 Exploring the effect of self-service technology order situation on customers' responses, 2019 Pan Asia International Tourism Conference, Daejeon

2018 The Effect of Service Production Behaviors on Customer Citizenship Behavior: The Moderating Role of Rapport, 16th APac CHRIE, Guangzou

2015 The effect of managers' Pygmalion leadership behaviors on employees' work motivation, job stress, and job satisfaction: A focus on hotel restaurant employees [Best Paper Award], 13th APacCHRIE, Auckland 2013 Relationships of Empowerment with Work Antecedents and Job Performance for Restaurant Workers, 11th ApacCHRIE, Macao

2012 An Examination On The Relationship Of Emotional Labor With LMX And Organizational Commitment, 10th ApacCHRIE, Manila

2011 Time-varying Effects of Empowerment on Job Satisfaction for Customer-contact versus Non-customer-contact Employee Groups, 16th Annual Graduate Conference.

2010 Identification of Contemporary Issues in Human Resources Management: Using Computer-assisted Qualitative Software, CATPAC, 15th Annual Graduate Conference.

2009 An examination of the nature of the relationship between Leader-Member-Exchange (LMX) and turnover intent at different organizational levels, 2009 ICHRIE.

2009 Psychological Empowerment and Organizational Commitment: A Mediating Role of Management Trustworthiness [Best Paper Award], 14th Annual Graduate Conference.

2009 The Cascading Affective Consequences of Exercise among Hotel Workers, The Art & Science of Service Meeting.

2009 The Globalization of Korean Food through Campus Dining Service: A Study on the Appropriateness of Korean Food Using In-depth Interview [Best Paper Award], 외식경영학회 춘계정기학술대회

2008 An Examination of Guest Activities at a Major Caribbean Resort Destination, 28th Annual National

Conference of Resort and Commercial Recreation Association.

2008 Satisfaction and Price Perceptions of a 4-H Conference Center: A Case Study, 13th Annual Graduate Conference.

2008 Moderating Roles of Gender and Organizational Level in the Relationship between Role Stress and Job Satisfaction among Employees in the Hotel Industry, 13th Annual Graduate Conference.

2007 An Operational Evaluation of a Caribbean International Airport, 25th EuroCHRIE Conference.

2007 Leader-Member-Exchange (LMX) And Turnover Intention (TI): U-shaped Non-linear Relationship and the Motives of Turnover Intention among the Hotel Employees, 12th Annual Graduate Conference.

2006 Key Hotel Selection Attributes: A Comparison of Airport and Downtown Hotels, 4th Asian Pacific CHRIE Conference & 12th Asia Pacific Tourism Association Conference.