# Department of Foodservice Management



조미희 Cho, Meehee

전공: Foodservice Management, Purchasing and Supply Chain

Management 경희대학교

연구실: 별관 307 / 연락처: 02-961-0259

E-mail: chom2h2@khu.ac.kr

#### 학 력

경희대학교, 조리외식경영학 (박사) 경희대학교, 호텔관광학 (석사) 서울여자대학교, 식품과학과 (학사)

#### 주요경력

- 현) 경희대학교, 호텔관광대학 외식경영학과 조교수
- 현) 한국외식경영학회 편집위원 및 이사
- 현) 한국호텔관광학회 편집위원 및 이사
- 전) Research Faculty, Dedman School of Hospitality, Florida State University
- 전) Visiting Scholar, Florida State University
- 전) Researcher, the Research Institute of HAITAI, Confectionery & Foods Co., Seoul, Korea.

# 수상경력

한국연구재단 인문사회 분야 신진연구과제 선정 (2019) 경희대학교 학술진흥과제 선정 (2018)

### 연구실적

## **REFERRED SSCI JOURNAL PUBLICATIONS**

- 2019 Innovation ambidexterity: balancing exploitation and exploration for startup and established restaurants and impacts upon performance. Industry and Innovation (Online First Published) https://doi.org/10.1080/13662716.2019.1633280
- 2019 Interaction effects between contract specificity, competence trust and goodwill trust upon supplier opportunism and relational stability: A focus upon restaurant performance. International Journal of Contemporary Hospitality Management. 31(3), 1505–1524
- 2019 Restaurant purchasing skills and the impacts upon strategic purchasing and performance: The roles of supplier integration. International Journal of Hospitality Management. 78, 298-303
- 2019 Differences in perceptions about food delivery apps between single-person and multi-person households. International Journal of Hospitality Management. 77, 108-116
- 2018 Analyzing the Sourcing Literature: Over Two Decades of Research. Journal of Purchasing and Supply Management (Accepted)

- 2018 Restaurant dependence/ autonomy in the supply chain and market responsiveness: the moderating roles of information technology adoption and trust, International Journal of Contemporary Hospitality Management. 30(9). 2945–2964
- 2018 Partnership Strength and Diversity with Suppliers: Effects upon Restaurant Product Development and Performance, International Journal of Contemporary Hospitality Management 30(3), 1526-1544
- 2018 Generation Z's Sustainable Volunteering: Motivations, Attitudes and Job Performance. Sustainability, 10(5), 1400. doi:10.3390/su10051400
- 2018 The Evolution of Wine Research: A 26 Year Historical Examination of Topics, Trends and Future Direction, International Journal of Contemporary Hospitality Management, 30(1), 286-312
- 2017 Contingent effects of close relationships with suppliers upon independent restaurant product development: a social capital perspective. International Journal of Hospitality Management, 67, 154-162
- 2017 A constraint-based approach to wine tourism market segmentation. Journal of Hospitality & Tourism Research, 41(4), 415-444
- 2017 Low gasoline prices: The effects upon auto visitor spending, numbers of activities, satisfaction, and return intention. Journal of Travel Research, 56(2), 263-278
- 2016 A nonlinear approach to the congruence of perceived uncertainty and information sharing with suppliers: Effects upon startup and established restaurants. International Journal of Hospitality Management, 58, 82-94
- 2016 Do environmental sustainable practices of organic wine suppliers affect consumers' behavioral intentions? The moderating role of trust. Cornell Hospitality Quarterly, 57(1), 21-37
- 2016 Workplace incivility and its effect upon restaurant frontline service employee emotions and service performance. International Journal of Contemporary Hospitality Management, 28(12), 2888-2912
- 2016 A multilevel analysis of the effects of wine destination attributes on travel constraints and revisit intention. International Journal of Contemporary Hospitality Management, 28(11), 2399-2421
- 2016 The relationship between customer incivility, restaurant frontline service employee burnout and turnover intention. International Journal of Hospitality Management, 52, 97-106
- 2015 Consumer motives for purchasing organic coffee: The moderating effects of ethical concern and price sensitivity. International Journal of Contemporary Hospitality Management, 27(6), 1157-1180
- Wine attributes, perceived risk and online wine repurchase intention: The cross-level interaction effects of website quality. International Journal of Hospitality Management, 43, 108-120
- 2014 The effect of price dispersion on hotel performance. Tourism Economics, 20(6), 1159-1179
- 2013 Determinants affecting comprehensive property-level hotel performance: The moderating role of hotel type. International Journal of Hospitality Management, 34, 404-412

# REFERRED SCOPUS & KOREAN JOURNAL PUBLICATIONS

- 2019 The Effect of Advertising Attributes of Mobile Application for Delivery Food on Attitude toward Advertisement, Attitude toward Brand and Purchase Intention. Journal of Tourism & Leisure Research, 31(3), 307-324
- 2019 Moderating Effects of Food District Attractiveness upon Visitor Constraint Factors and Behavioral Intention. Journal of Foodservice Business Research, 22(1), 143-167
- 2018 Green Tea Quality Attributes: A Cross-Cultural Study of Consumer Perceptions using Importance-Performance Analysis (IPA). Journal of Foodservice Business Research, 21(2), 218-237

- 2018 A cross-cultural study of Korean Chinese Japanese consumer perceptions about green tea quality attributes and their consumption behavior, Internaional Journal of Tourism and Hospitality Research, 32(2), 251-266
- 2017 Effects of Korean TV Cooking Show Connectedness on the Viewers' Food Consumption Behavior.

  Journal of Foodservice Management, 20(5), 315-335
- 2017 Restaurant External and Internal Business Environments and Performance: Moderating Effects of Supplier Commitment. Journal of Tourism & Leisure Research, 29(10), 405-422
- 2016 Purchasing wine online: The effects of social influence, perceived usefulness, perceived ease of use, and wine involvement. Journal of Hospitality Marketing & Management, 25(7), 841-869
- 2016 Segmentation of American Green Tea Customers based on their Green Tea Choice Attributes, Journal of East Asian Society of Dietary Life, 26(4), 285-296
- 2015 Moderating Effects of Retailers' Green Practices upon Customer Environmental Values and Organic Food Purchasing Intention, Journal of Distribution Science, 13(10), 5-18
- The Impact of Online and Offline Wine Purchase Channels on Consumer Perceptions about Wine Attributes and Repurchase Intention, Journal of Distribution Science, 13(11), 57-63
- 2015 The Effects of Health-related Menu Choice Attributes on Customer Behavioral Intentions at Well-being Restaurants The Moderating Roles of Food Involvement and Trust. Journal of The Korean Society of Dietary Culture, 30(3), 333-344
- 2014 Segmentation of Coffee Shop Customers based on Organic Coffee Choice Motives, Journal of East Asian Society of Dietary Life, 24(6), 915-923
- 2014 How Customer Attributes and Menu Selection Criteria are Related to Customer Support for Menu Labeling, Journal of The Korean Society of Dietary Culture, 29(3), 231-239

#### **CONFERENCE PRESENTATIONS & PROCEEDING**

- 2019 Restaurant Supplier Selection and the Effects of Operational and Strategic Capabilities upon Performance, 25<sup>th</sup> Asia Pacific Tourism Association Conference
- 2019 Do Restaurant Sourcing Practices Affect Performance? 10<sup>th</sup> Annual Conference of European Decision Science Institutes
- 2019 The Environment and Perceptions of Wine Consumers Regarding Quality, Risk and Value: Reputations of Regional Wines and Restaurants. International Research Workshop on Wine Tourism
- 2018 Restaurant purchasing skills and the impacts upon strategic purchasing and performance: the roles of supplier integration, 16<sup>th</sup> APacCHRIE Conference, Guangzhou, China
- 2018 Interaction effects between contract specificity, competence trust and goodwill trust upon supplier opportunism and relational stability: Focusing on restaurant performance, 16<sup>th</sup> APacCHRIE Conference, Guangzhou, China
- 2017 Supplier Involvement: An Empirical Examination and Its Effect on Restaurant New Product

  Development and Product Enhancement, 8<sup>th</sup> Annual Conference of the European Decision Science
  Institutes, Granada, Spain.
- 2016 The Fit of Perceived Uncertainty and Information Sharing: Effects upon Restaurant Performance, 2016 Annual ICHRIE Conference, Texas.
- 2016 Generation Z: Volunteering for the Food Service Industry (Poster presentation), 2016 Annual ICHRIE Conference, Dallas, Texas.

- 2016 The Congruence of Perceived Uncertainty and Information Sharing: Effects upon Restaurant Financial Performance 2nd Global Tourism & Hospitality Conference, Hotel ICON, Hong Kong.
- 2015 Workplace Incivility, Emotional Exhaustion and Service Performance: The Moderating Roles of Perceived Organizational Support and Emotional Intelligence. 13<sup>th</sup> Asia-Pacific CHRIE Conference, Auckland, New Zealand.
- 2015 The Effect of Fluctuating Energy Prices on Tourism Expenditures and Behavior: Evidence from the State of Florida, 13<sup>th</sup> Asia-Pacific CHRIE Conference, Auckland, New Zealand.
- 2015 A Multilevel Analysis of the Effects of Wine Destination Image on Travel Constraints and Revisit Intention, 2015 Annual ICHRIE Conference, Orlando, Florida
- 2015 We're Not Going to Take It Anymore! Customer Incivility and Frontline Restaurant Employee
  Turnover Intention, 2015 Annual ICHRIE Conference, Orlando, Florida
- 2014 A Multilevel Analysis of Effects of Wine Destination Image on Travel Constraints and Revisit Intention, 12<sup>th</sup> Asia-Pacific CHRIE Conference, Kuala Lumpur, Malaysia
- 2013 Constraints Segmentation and Wine Tourism: Selecting Target Markets Based upon Consumers' Attitudes and Behavioral Similarities Related to their Intent to Visit Wine Destinations, 7<sup>th</sup> Academy of Wine Business Research International Conference, Ontario, Canada
- 2013 Environmental Consciousness and Consumer Perceptions about Sustainable Retailing Practices:

  Influencing Organic Wine Purchase Intentions, 11<sup>th</sup> Asia-Pacific CHRIE Conference, Macau, China
- 2012 Exploring the Relationship between Price Dispersions and Hotel Performance, 2012 Annual ICHRIE Conference, Rhode Island, USA
- 2012 The Impact of Gasoline Prices upon U.S. Pleasure Visitors Traveling by Auto and their Spending Behavior during Periods of Economic Growth, Recession and Recovery, 2012 TOSOK International Tourism Conference, Ulsan, Korea